Project Management Community Group Meeting (1/21/20)

Date: January 21, 2020
Recording: https://educause.acms.com/py61w9ukyqua/

Facilitator: John Prette, Senior IT Portfolio and Project Manager, George Mason University

Speakers:
- Peter Mosinksis, Director of IT Strategy, California State University, Channel Islands
- Karen Wetzel, Director, Community and Working Groups, EDUCAUSE
- Morgan Frost, Project Manager, Seattle University

Abstract

The January EDUCAUSE Project Management Community Group (PMCG) meeting kicks off a new year of great collaboration amongst Project Managers from around the country! In this session, hear from PMCG co-lead John Prette as he shares PMCG subcommittee reports, Peter Mosinksis about a draft PM survey and tools, Karen Wetzel about EDUCAUSE Community and Working Groups and how to get involved, and the 2020 PMCG schedule and plans. Then you’ll hear from today’s invited speaker, Morgan Frost, who will give her presentation, “Smartsheet with IT PMO Accelerator.” For more about the EDUCAUSE Project Management Community Group, visit https://www.educause.edu/community/project-management-community-group

Webinar Chat Transcript

John Prette (George Mason): Welcome to the January PMCG meeting, everyone. We will begin at 2:00 ET

Peter Mosinksis, CSUCI: OK will do

John Prette (George Mason): We will be getting started in about 5 minutes.

John Prette (George Mason): We will be recording today's meeting and posting the recording and meeting materials on the PMCG Wiki site

Karen Wetzel, EDUCAUSE: For more information about this group and a link to the wiki, visit: https://www.educause.edu/community/project-management-community-group

Karen Wetzel, EDUCAUSE: I'm happy to hear any questions that you might have about the CGs today -- please feel free to add them in here!


John Prette (George Mason): Yes!

Ed Puckett: That's a big pile of Sand!

Morgan Frost (Seattle University): ^haha. Beautiful background
John Prette (George Mason): @Peter - When do we expect to Post/Publish the survey to gather responses?

Karen Wetzel, EDUCAUSE: There are over 1600 members of the Project Management CG -- please do add in your thoughts so that a diversity of voices can be heard.

Ed Puckett: Q: Would the testers need to retake the survey once it goes live?

Karen Wetzel, EDUCAUSE: For more about CDS and how to participate, visit: https://www.educause.edu/research-and-publications/research/core-data-service

Ed Puckett: Q: Are you deleting the test results?

Peter Mosinskis, CSUCI: Hi Ed, I can send you a copy of the test results if you'd like them

John Prette (George Mason): An example of working together is the PMCG and ITSM groups working together last year for a shared meeting.

John Prette (George Mason): Karen - would you let us know what the difference between a Community Group and a Working Group?

Steve @ UMBC: Can you share quickly on the experience of being an Educause proposal reviewer?

Karen Wetzel, EDUCAUSE: I've been one! It's fun. You take a look at a proposal and provide feedback on if you think it would be a good session for the conference. It's all done online and easy to do.

Karen Wetzel, EDUCAUSE: You can choose the track/topic area that you are interested in so you see those.

Steve @ UMBC: Okay thank you that is helpful!

Karen Wetzel, EDUCAUSE: Deadline is today to sign up -- I'll pull the link and add it here.

Steve @ UMBC: Thanks Karen!

Ed Puckett: Yes.

Nina: Yes, please!

Judith Littlejohn - SUNY Geneseec Community College: Yes, please

Jamie Craig: Yes

Rafael Santos: Yes

Laurel @ UChicago: yes

Lorraine: Yes

Michael Faherty Nuigalway Ireland: yes

Ahuva: I've already added these to my calendar....
Maria Leite: Yes

Sejal: yes

Karen Wetzel, EDUCAUSE: Here is the link if you are interested in becoming a proposal reviewer:
https://nam03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.abstractsonline.com%2Fdashboard%2Flogin.asp%3Fald%3D1547%26targetMKey%3D%257b36C50B12-B324-446B-B973-BDC6F8C68CF1%257d%26targetMod%3Dsubmit&data=02%7C01%7C%7C67ae182dcb84411a418c08d79b86335a%7Cdd4b037fe626495db0170cc0f7ddd37%7C0%7C1%7C637148873012997793&sdata=6bGh3O6MeNet94LjpXzDgdWZOvrlXmkojdwgjjK9670%3D&reserved=0

Karen Wetzel, EDUCAUSE: It's long -- sorry about that!

Karen Wetzel, EDUCAUSE: And the deadline for proposing a session for this year's annual conference is February 13: https://events.educause.edu/annual-conference/call-for-proposals

Karen Wetzel, EDUCAUSE: And if you have feedback about your experience with the community groups, have suggestions on how we can improve your experience, or have questions about working groups or any of the other items I touched on today, feel free to contact me: kwetzel@educause.edu

John Prette (George Mason): Morgan has agreed to come back at a future meeting if there is a desire for a deeper dive into any of these areas.

Jamie Craig: Is the intake form part of Smartsheet or is that from Cherwell or custom?

John Prette (George Mason): The form is part of Smartsheet. The form feeds directly into it and the team gets notified

Jamie Craig: Thanks

John Prette (George Mason): How do get teams that are more operational to commit to the Sprint approach?

Nina: Would you be able to share your setup as a Smartsheet template?

Karon (MIT): I currently use Smartsheet business - we log on with user name and password. Are you able to log in with single sign-on with the control center? Are you able to share the general cost for adding the IT PMO accelerator/control center? Is it dependent on # licensed users or flat cost?

Nina: This is amazing work!

Steve @ UMBC: Hello. What is the process for an issue that is reported via the help desk needs to be elevated to a project which is put in Smartsheet?

Karon (MIT): How long did it take to set up the items you are demoing?
Eura Szuwalski (UCSB): I would really love to see that template too!

Nina: Woohoo! Thank you so much! Yes, we are a Smartsheet user and I did mean share it as Smartsheet template.

Sejal: I would love to see screenshots

John Prette (George Mason): @Nina - would you please share your email address in the chat for Morgan to follow-up off-line.

Lisa Richardson 2: I would love to see screenshots as well - we are in the process of looking for a tool to manage our portfolio

Nina: ninafox@uoregon.edu

Christy Reagan @UTHSA: I would love the screenshots, we do not use Smartsheet at this time.

Karon (MIT): Thanks that's helpful

Nina: :)

Eura Szuwalski (UCSB): How much of what you're showing is the PMO Accelerator vs. th regular business account?

Lisa Richardson 2: lisarich@uark.edu

Steve @ UMBC: Okay, thanks

Maria Leite: mleite@bhcc.edu

Cheryle: This is my first time seeing SmartSheet. I was wondering if Morgan would be willing to meet individually, I have so many questions

Steve @ UMBC: Morgan you spoke about wanting to have participants of the project (maybe the customer?) be able to do things with Smartsheet. What types of work or tasks are you planning to have those involved in the project do within Smartsheet?

John Prette (George Mason): @Cheryle - you may reach out to Morgan off-line. We'll make sure you have her email.

Cheryle: Thank you John! much appreciated

John Prette (George Mason): If anyone would like more specifics, please feel free to add it to the Chat and we can bring Morgan back for additional depth.

John Prette (George Mason): Follow-on question for Morgan - how do you determine how many points resources have available for each sprint? How much time is spent in each planning cycle to put this together.

Steve @ UMBC: Thank you!

Eura Szuwalski (UCSB): Thank you!
Emily Tipton, University of TN: Thanks so much! Morgan, great information!!!

Nina: Can you share the link to the Smartsheet tutorial?

Lisa Richardson 2: thank you Morgan - very helpful

Karen Wetzel, EDUCAUSE: Thanks so much for joining us at today's event! We'll post the slides, archives, and other resources shortly.

Lorraine: Great presentation. Thank you!

Ed Puckett: EVERY PMCG meeting is jam packed full of goodies. You NEVER know what you're gonna get.

Nina: Thanks so much Morgan!

Jamie Craig: Thanks!

TAMUCC: Thanks, Morgan! Great job! We'd love to receive anything you share! patricia.philipps@tamucc.edu

Judith Littlejohn - SUNY Genesee Community College: Thank you!

Rafael Santos: Morgan, this is awesome! I would love if we could connect off-line (santos@umn.edu). This is exactly what had in mind (even created a drafted without Control Center)

Christy Reagan @UTHSA: Good job...thanks!

Maria Leite: Thank you!

John Prette (George Mason): For Meeting Topic Ideas: jprette@gmu.edu