Project Management Community Group Online Meeting: Chat Transcript

November 28, 2018

Agenda: New Member Welcome, Introduction of CG Co-leads and Roles, Recap of EDUCAUSE Annual Conference, Dashboard Critique. For more information about this group, visit https://www.educause.edu/community/project-management-community-group

The recording of this event is available at Link: https://educause.acms.com/phanl2fdog2e/

Mark Goedert @ UIC: Hello!
Mark Goedert @ UIC: Did anyone on the call today attend the EDUCAUSE annual convention in Denver this year?
Elizabeth Clune-Kneuer: I attended the conference and was actually on the program committee for Denver.
Mark Goedert @ UIC: Awesome!
Elizabeth Clune-Kneuer: great to hear the feedback on the braindating.
Ed Puckett: Sounds fun and productive. Wish I could have been there!
Ed Puckett: Easy flight from Houston!
Morgan (Seattle University) 2: I was there it was awesome! I loved the breakout circles in the PM Community meeting. Made some great connections and heard about awesome tools
John P @ George Mason: The Architecture group ITANA created a great infographic for their group that was shared at the CG Leaders meeting -
John P @ George Mason: https://spaces.at.internet2.edu/display/itana/Home?preview=/1515/132976926/2017-2018%20Itana%20Calls%20InfoGraphic%20(2).pdf
Hema@GT: This was the first time I missed the Annual conference in my 6 years in Higher Ed. Missed the braindate.
Elizabeth Clune-Kneuer: Thanks for being willing to put your dashboard out for feedback Mark!
Ed Puckett: This is a good dashboard. I'm familiar with Gartner's model it's a good place to begin
Elizabeth Clune-Kneuer: You might want to consider rounding the decimals. Having two decimal places may not be as useful and may just clutter the visual.
Ed Puckett: I LOVE and COVET the bottom graphic.
Jennifer @ The New School: The first thing execs want to see is overall highlevel status of project in the portfolio. I would make that front and center

Hema@GT: Good Simple dashboard

Anthony - KSU: Do you only have 11 active projects? Our 200 would not fit well in this format.

Tricia @ UVA: the pie chart for IT strategy is very helpful … it might be more valuable to show the health for each project rather then as an aggregate … perhaps add the health to the bottom chart?

Jennifer @ The New School: yes, and use the other as supporting content

Jennifer @ The New School: content

John P @ George Mason: Are you able to filter the projects that are completed off the list at the bottom? (my second question was what Dan just asked)

Elizabeth Clune-Kneuer: You may want to check the colors for people that are colorblind and may have trouble especially with green/red.

Elizabeth Clune-Kneuer: (It is good that you noted the color next to it for the color notation.)

Hema@GT: I like the ITANA infographic. We probably can do one for each quarter.

Ed Puckett: Showing a visualization that shows alignment of projects against the university's strategic goals?

Elizabeth Clune-Kneuer: -\\0

Elizabeth Clune-Kneuer: oops.

Elizabeth Clune-Kneuer: That's great that you are thinking to make sure that the dashboards are accessible.

Sara Vanderpool @Elon University: I did not mean to. Sorry!

ddunderw@odu.edu: Curious if we can informally poll how many folks have a dashboard using a solution (like Tableau) external to their primary PPM tool?

Anthony - KSU: Can you sort by prioritization? Show the most important first or something similar?

Mark Goedert @ UIC: if external tool is in use please raise your hand

Dan [Marquette]: We are using project online and are starting to use PowerBI delivered dashboard. We are working to modify the dashboards to better suit our needs.

Jill Cleary: We use Team Dynamix and the dashboards that are available in that platform.

John P @ George Mason: Our Dashboard is "fake" - we actually publish a Dashboard report in PDF weekly. It has some drilldown, but it is not an active page. We are looking to build this out in our ITSM tool in the future.
Eric Martin (University of California, Riverside): We are using ServiceNow and the dashboard (when we get one) will be in SN.

Kindra Locklear, UNC Pembroke: I use homegrown solution via Google Sheets.

Tricia @ UVA: We have Dashboards in ServiceNow ... I also pull data and populate a "6-month" look back manually each month.

Duane @ Binghamton University: ServiceNow.

Elizabeth Clune-Kneuer: We just started using Team Dynamix also.

Anthony - KSU: Internal on ServiceNow.

Susan Zaslaw/Princeton: Can you share this slide with the group? I'd like to show it to my team.

Terry Branstetter (PSU): Homegrown (interim) Google sheets and DataStudio.

Elizabeth Clune-Kneuer: We haven't started using the PM capability yet but are planning for that and just recently launched the ticket side.

Jennifer @ The New School: We use Celoxis. Here is a screen shot: https://drive.google.com/drive/search?q=jennifer%20smith

Terry Branstetter (PSU): DataStudio is a Google App.

Morgan (Seattle University) 2: I'm hoping to launch the Smarthseet IT PMO accelerator in the next month (getting approval still). It comes with template dashboards.

Dan [Marquette]: we are focused on resource management and our dashboard needs to show resource load and capacity.

Jessica Barnier: What was the most difficult PM tool that you had trouble implementing?

Jennifer @ The New School: Project Genius.

Susan Zaslaw/Princeton: Anything Microsoft...

Kindra Locklear, UNC Pembroke: Project Online with Sharepoint. I agree, anything Microsoft.

John P @ George Mason: MS Project Online - second that one.

Susan Zaslaw/Princeton: Not because of the Microsoft toolset, but because of resistance to Microsoft.

Dan [Marquette]: We are a longtime user first project server then project online. Several years ago we purchased UMT360 addin and they helped us move to the cloud.

John P @ George Mason: Separate Topic - The survey that John Passaro initiated earlier this month was great and would cool if we could publish on the Wiki.

ddunderw@odu.edu: John, Mark, Kindra - wonder if a second PPM session with breakouts by PPM tool would we worthwhile at next year's conference?
Dan [Marquette]: I would volunteer to show what are doing for resource management in Project Online – either in the webinar or otherwise. If there is any interest.

John P @ George Mason: I'd also request that we seek a longer session. I think ITSM had 75 minutes whereas we only had 50

Morgan (Seattle University) 2: THANK YOU!

John P @ George Mason: Thanks Mark and Kindra!

ddunderw@odu.edu: thanks

Joy - Sac State: Thanks!

Hema@GT: Thank You